

**FSA Spring Conference
Reno, Nevada**

“A DL Experience at the Spring Conference”

**Agenda
March 21 and 22, 2005**

Monday, March 21, 2005

Direct Loan Clinic

1:00 p.m. – 5:00 p.m.	Attendees may meet one-on-one with FSA staff to discuss school-specific issues.
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General Sessions

3:00 p.m. – 3:15 p.m.	Welcome and DL Program Update
3:15 p.m. – 4:00 p.m.	Teresa Shaw, FSA Chief Operating Officer
4:00 p.m. – 4:30 p.m.	Servicing Update
4:30 p.m. – 5:15 p.m.	FSA Common Services for Borrowers
	Consolidation 101
	Jeff Baker, Sue Szabo
	Town Hall – Terri Shaw and FSA Senior Staff

Direct Loan Reception

5:30 p.m. – 7:00 p.m.	Conversation and Refreshments
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Tuesday, March 22, 2005

Direct Loan Clinic

11:45 a.m. – 1:00 p.m.	Attendees may meet one-on-one with FSA staff to discuss school-specific issues.
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Important note regarding the Direct Loan Clinic:

Providing FSA with your question, or the details concerning your issue in advance, will enable our staff to conduct any required research prior to your arrival. If possible, please describe your question or issue in the field provided while registering for the Direct Loan activities on the Spring Conference Registration site. Thank you.